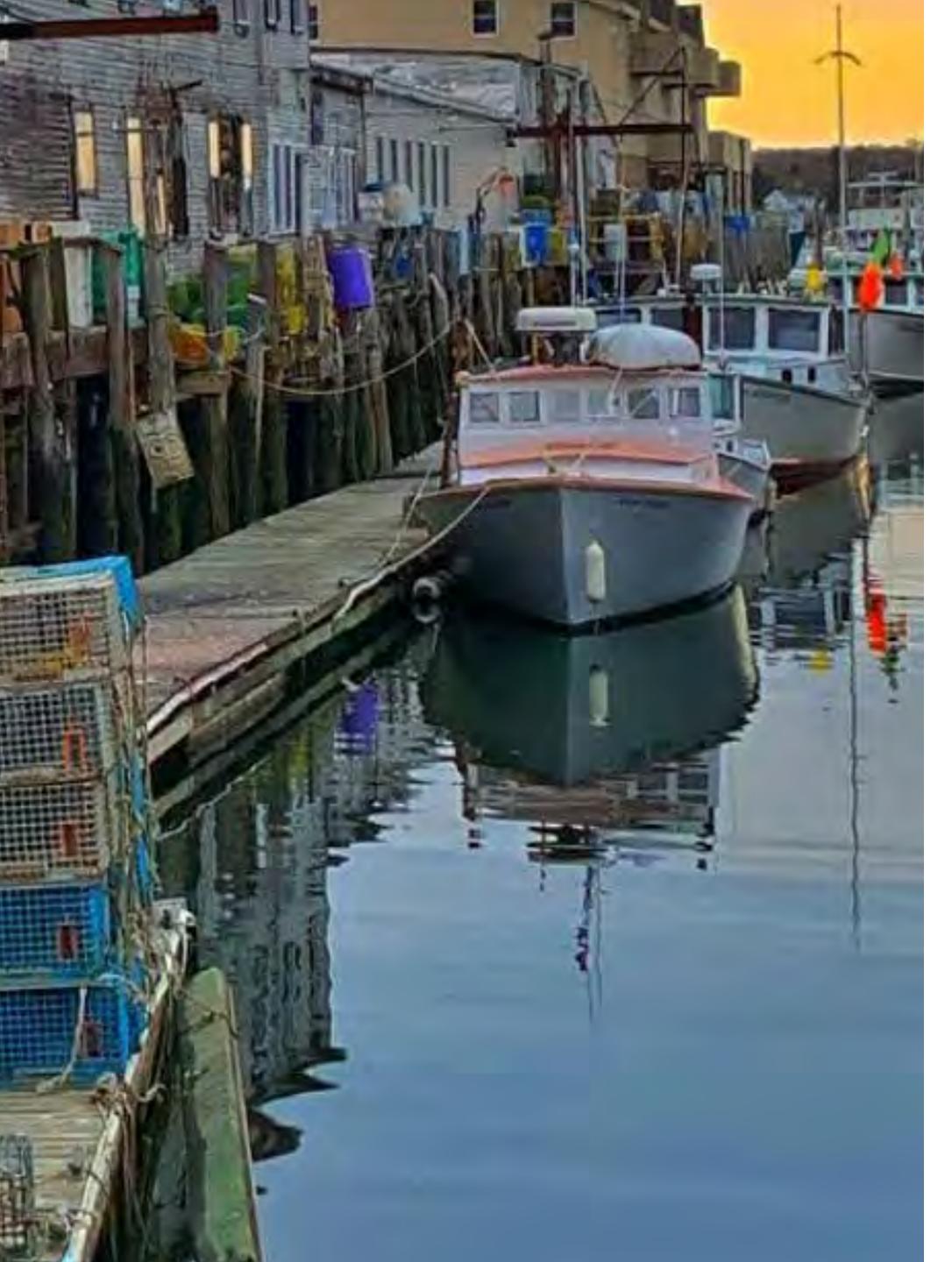




### WHO WE ARE

- Official Destination Marketing
   Organization (DMO) for the
   Greater Portland region
- ONLY Focus is to generate visitation to Greater Portland!
- Known as the "Greater Portland Convention & Visitors Bureau" for 35 years
- In 2017, joined over 250 CVBs who have made the switch, now dba / "Visit Portland" - it's a clear call to action



#### STATE TOURISM MARKETING

This combined budget is NOT enough for a state this large...

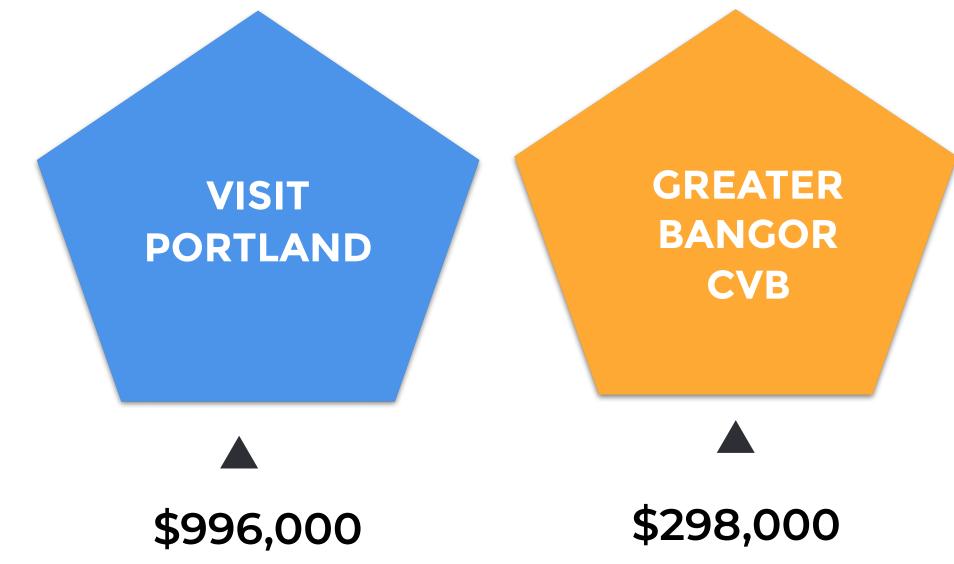


5% of the 9% Meals & Lodging Tax

**= \$17 MILLION** 

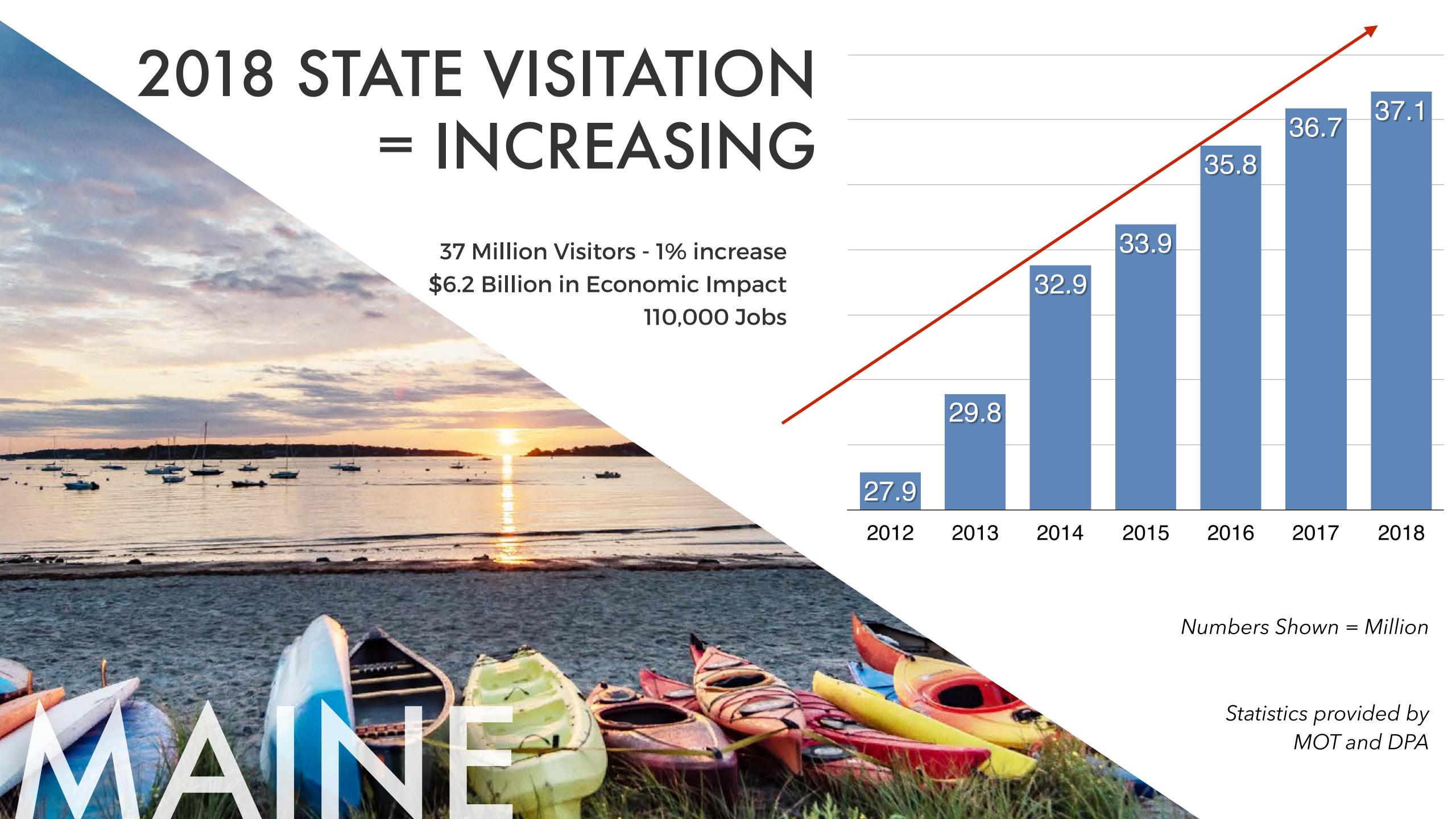
8 Tourism Regions

Only 2 CVBs in the State



Membership funded

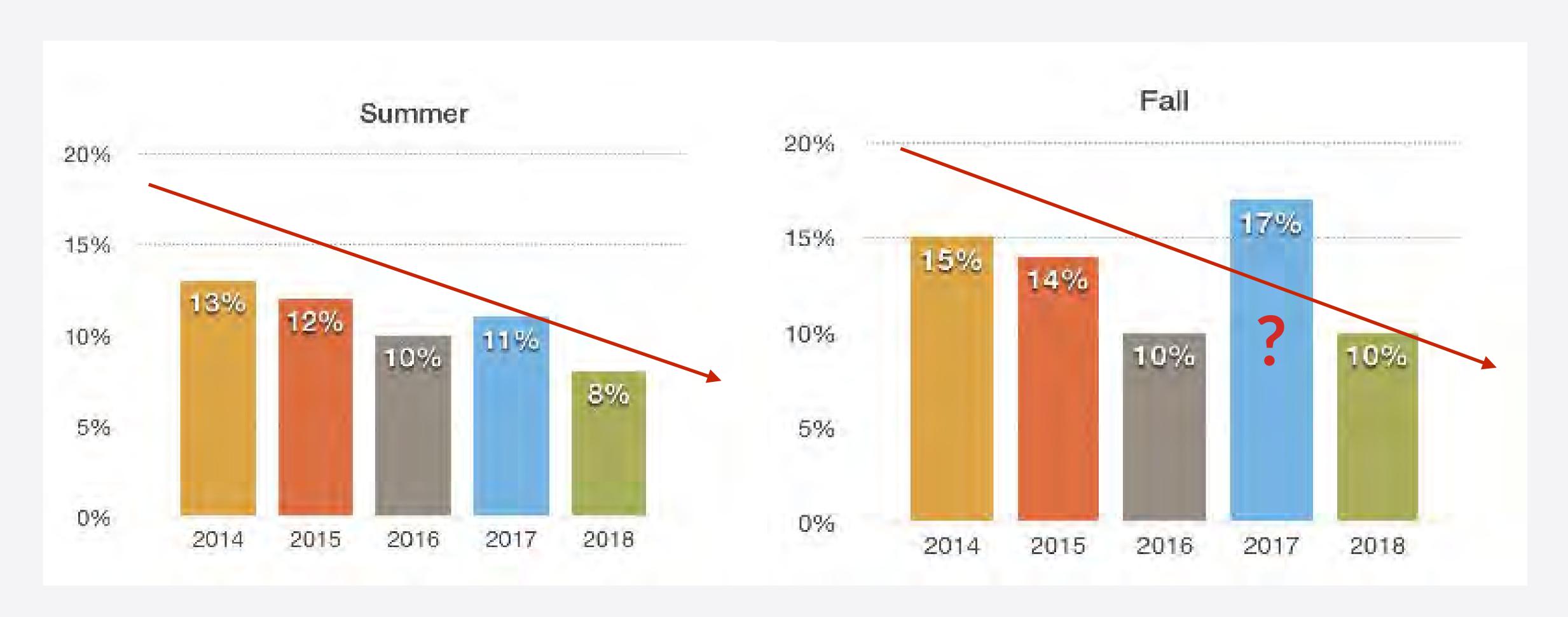
Membership funded





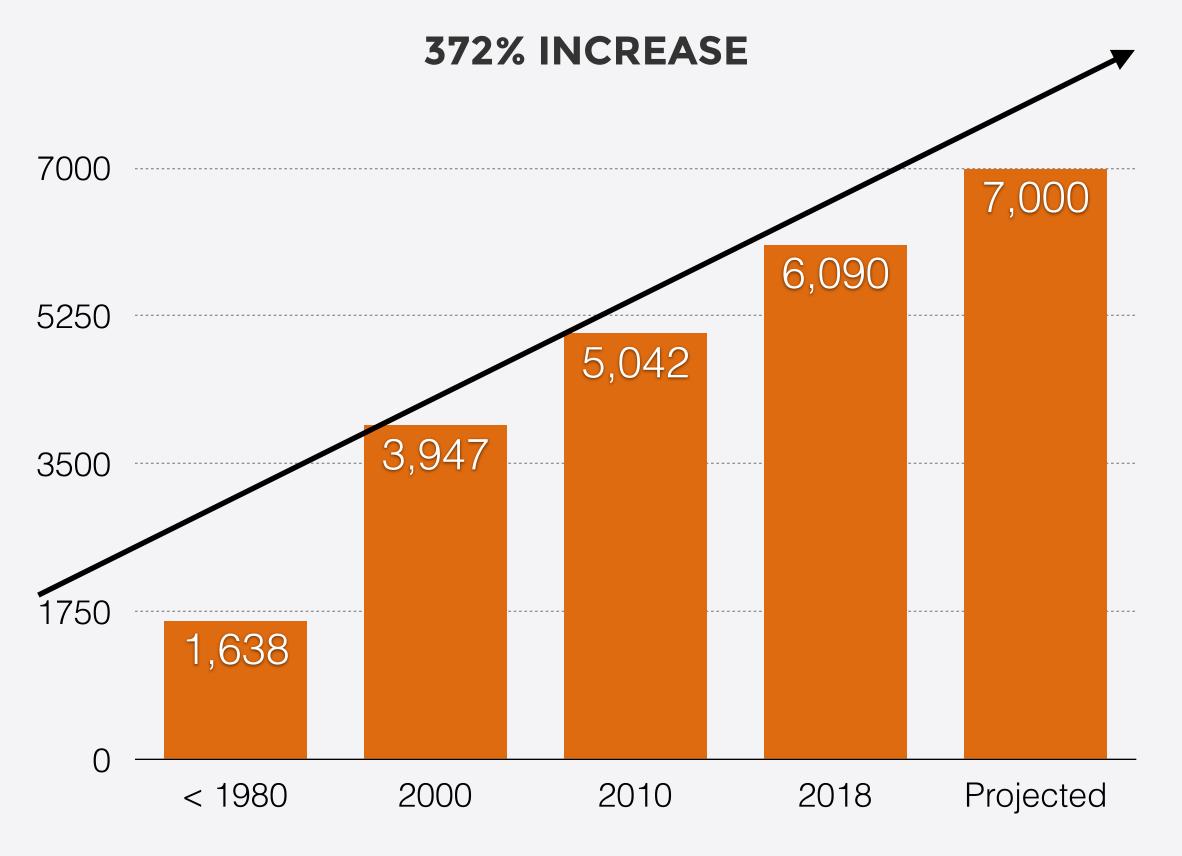
### % OF STATE'S VISITATION TO G.P.

From the state's annual yearly visitors, Greater Portland is seeing less of the share over time



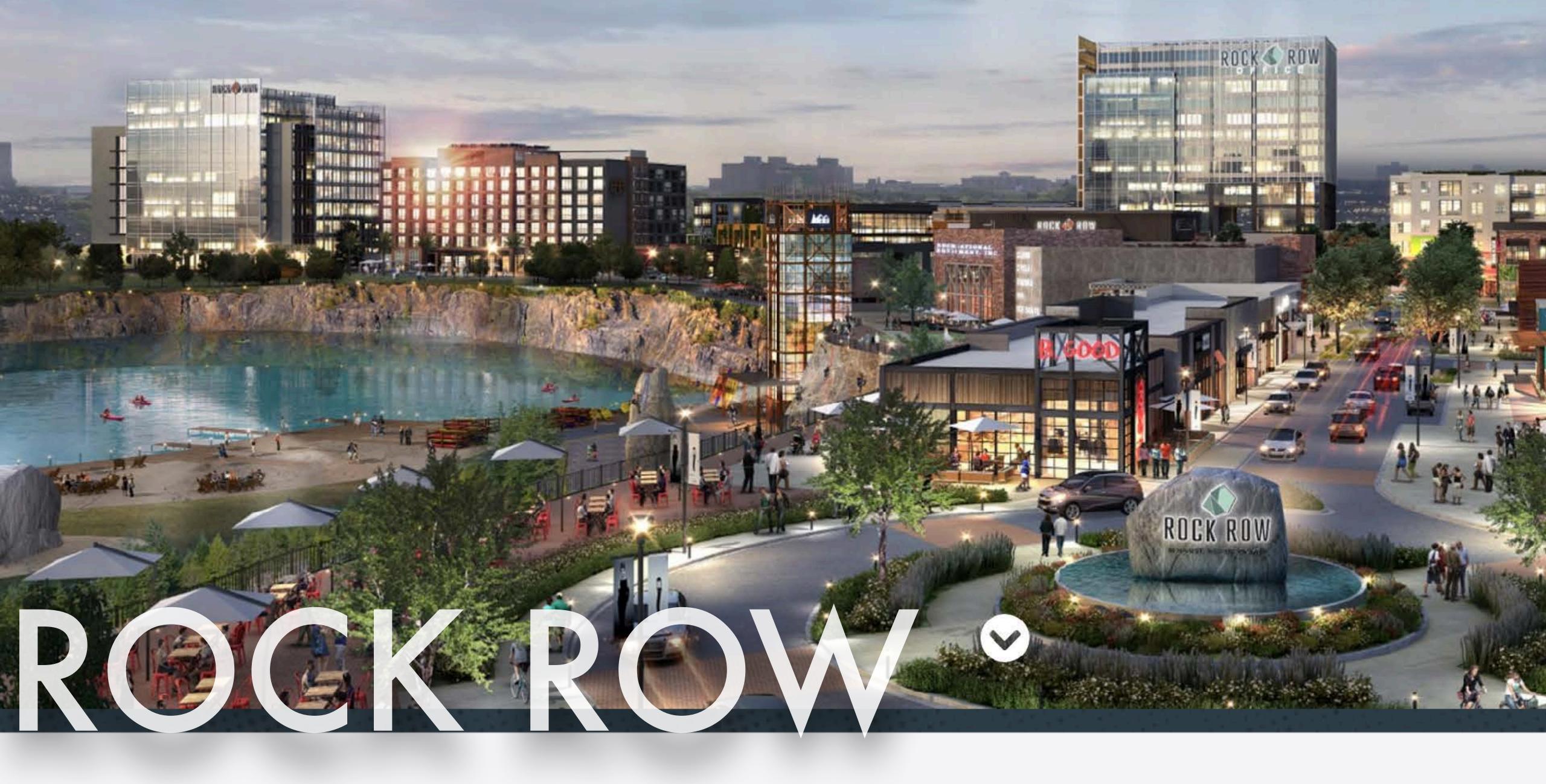


### HOTEL INVENTORY



6,090 Rooms from 61 Properties over 20 Rooms Projected Additional 900 Rooms to be Built

> 314 Additional Rooms from Properties Under 20 (Not shown in Graph)



100-ACRE MIXED-USE DEVELOPMENT IN WESTBROOK 2-3 PLANNED HOTELS



10-ACRE MIXED-USE WATERFRONT DEVELOPMENT - WEST ELM HOTEL (150) & CLOSE BY CAMBRIA HOTEL (105)



CONDO / HOTEL / RETAIL DEVELOPMENT - ALOFT HOTEL (157) & CLOSE BY CANOPY HOTEL (135)



MIXED-USE 30-ACRE DEVELOPMENT - MARRIOTT TRIBUTE HOTEL (148)



SCARBOROUGH DOWNS - MIXED USE DEVELOPMENT - 500 ACRES - HOTEL UNDETERMINED AT THIS TIME

# WE DO... what most people think just happens!

#### **ACTIVELY** marketing our destination to attract:

- Leisure Travelers
- International Travelers
- Motorcoaches
- Meetings & Conferences
- Sporting Events
- Destination Weddings
- Media

**But, it doesn't just happen**...you must constantly be marketing to keep up with competition and keep your destination viable.

#### HOW WE STACK UP

Our budget doesn't come close to our competition and it's not enough to keep up with the demands of marketing our growing region.

#### STATE

California	\$120.5M
Hawaii	\$82M
Florida	\$77.2M
Michigan	\$35M
Oregon	\$33.2M
Utah	\$22.5M
Arizona	\$21.7M
Tennessee	\$20.3M
Colorado	\$19.6M
Maine	\$17M

#### CITY

Asheville, NC	\$20M	7,965 RMS
Charleston, SC	\$17.4M	6,408 RMS
Bradenton, FL	\$14.2M	4,000 RMS
Galveston, TX	\$17M	5,100 RMS
Spokane, WA	\$6.5M	6,607 RMS
Sioux Falls, SD	\$4.4M	4,000 RMS
Providence, RI	\$4.2M	5,500 RMS
Newport, RI	\$4.1M	4,100 RMS
Newark, NJ	\$2.3M	4,000 RMS
Visit Portland	\$996,000	6,090 RMS *

\* and growing



# INTHE NEWS

Connecticut Called At Risk Of Losing Millions In Tourism Revenue To Other States



#### Ontario government eliminates tourism funding to Toronto and Ottawa

BY THE CANADIAN PRESS
POSTED MAY 7, 2019 4:58 PM EDT LAST UPDATED MAY 7, 2019 AT 5:36 PM ED



#### **Legislature Looks To Cut Tourism Budget**

By RAY HARDMAN . MAY 22, 2013

#### A Tourism Office Falls Victim to Hard Times

By WILLIAM YARDLEY JULY 11, 2011









BY JIM TURNER

MAY 23, 2019 06:17 PM, UPDATED MAY 24, 2019 04:50 PM

City Council rethinking San Diego's tourism funding

Matt Topuzes

Tourism Budget Cuts Are a Losing Proposition for States—Especially in 2017

August 25, 2017

By Roger Dow, President and CEO, U.S. Travel Association

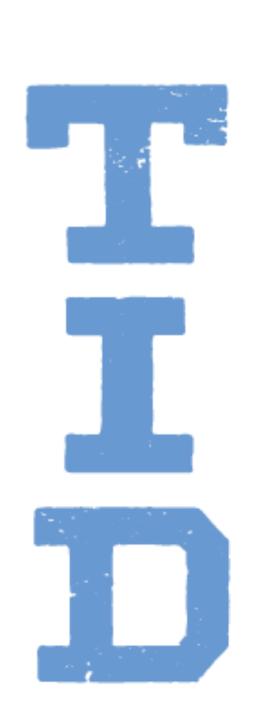
Texas tourism leaders decry cuts to state tourism fund

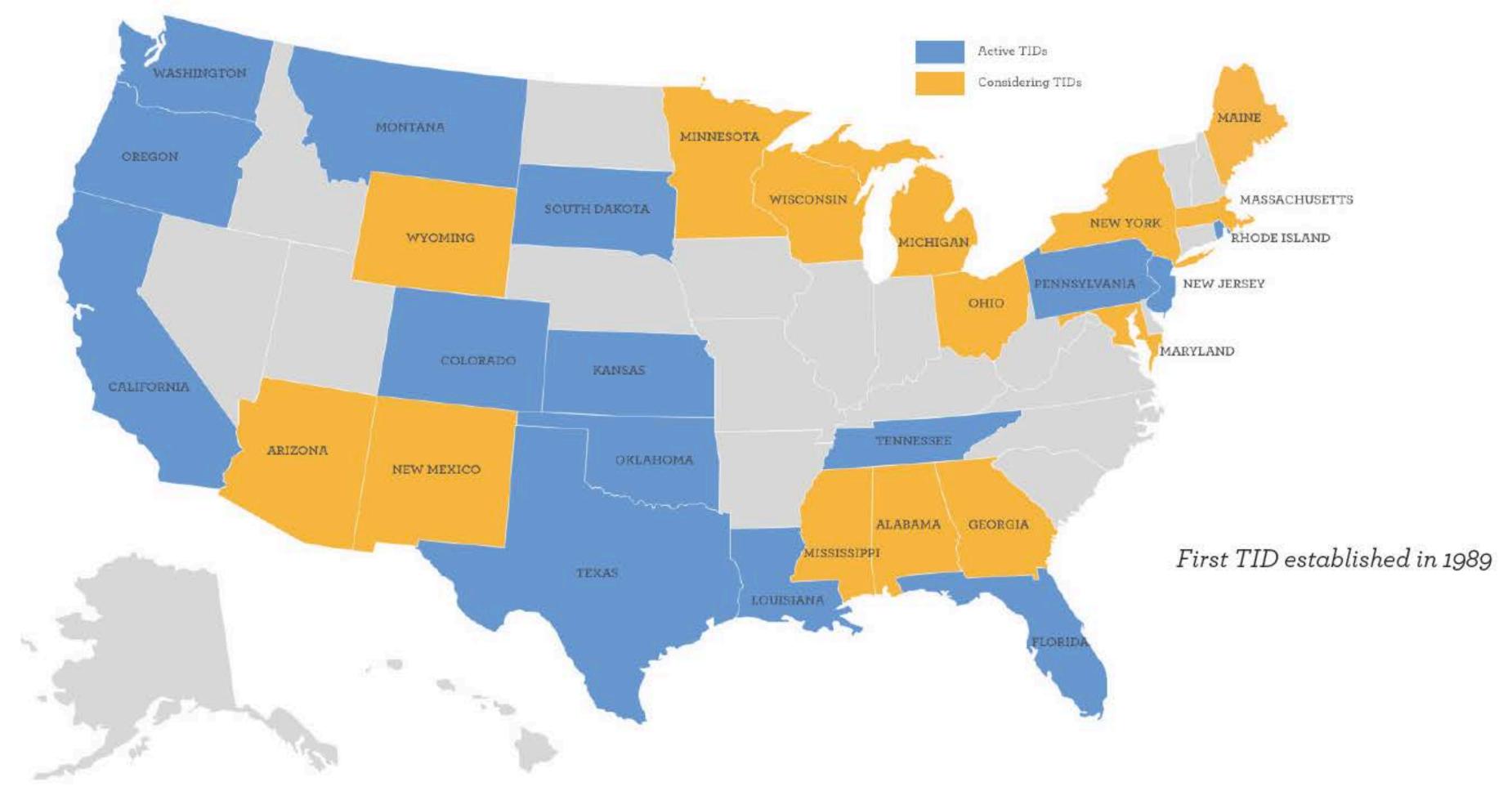
By Joshua Fredit Updated 11:34 am CDT, Thursday, June 15, 2017

Tourism officials concerned about Pure Michigan budget cuts

Bryce Alfgood, Port Huron Times Herald Published 11 05 mm ET Dot. 2, 2019

#### DESTINATIONS ARE CONTROLLING THEIR OWN DESTINY





 $177\,\text{TIDs}$  have been established in  $15\,\text{states}$  with an additional  $14\,\text{states}$  implementing or considering a TID, increasing budgets by  $\$405\,\text{million}$ 

## TIFFANY GALLAGHER

Branch Manager East Coast Division Civitas Advisors











### Travel's Impact on the U.S.

Putting 1 in every 10 people to work in the U.S.

In 2018, travel supported **15.7 million**American jobs

"I truly believe that travel and tourism is the front door for economic prosperity in our country"

-Roger Dow, President & CEO, U.S. Travel Association

SOURCE: US Travel

### Billions in Marketing Spending



#### The Vital Role of Destination Promotion

#### **SOLUTION:** CHALLENGE **DESTINATION PROMOTION** The primary motivator of a trip is Articulates the destination brand usually the experience of a message that is consistent with destination consumer motivations Effective marketing requires Pools sustained resources to scale to reach potential visitors achieve scale

Tourism Funding



- Membership
- Sponsorships
- Event revenue
- Contract services
- Voluntary district



- Untethered tax allocations
- Tethered tax allocations
- Sales tax increment financing
- Assessment (TMD)



# Evolution of Destination Marketing Funding - From Bed Tax to TID -

Bed Tax	TID
<ul> <li>No defined term</li> <li>Government managed and imposed</li> <li>No requirement of benefitting the paying businesses</li> </ul>	<ul> <li>Specific term and plan</li> <li>Hotel managed and approved</li> <li>Legal accountability to the district plan</li> <li>Based on benefit to the tourism businesses</li> <li>TID funds cannot be diverted</li> </ul>

66)

The most dangerous phrase in our language is "we've always done it this way".

Rear Admiral Grace Hopper

### Funding Sufficiency vs. Funding Stability

#### Sufficiency

Do you have enough to adequately market your destination?

#### Stability

- How reliable are your funding streams?
- Can they be diverted?

### How Tourism Improvement Districts Work

Tourism businesses pay an assessment





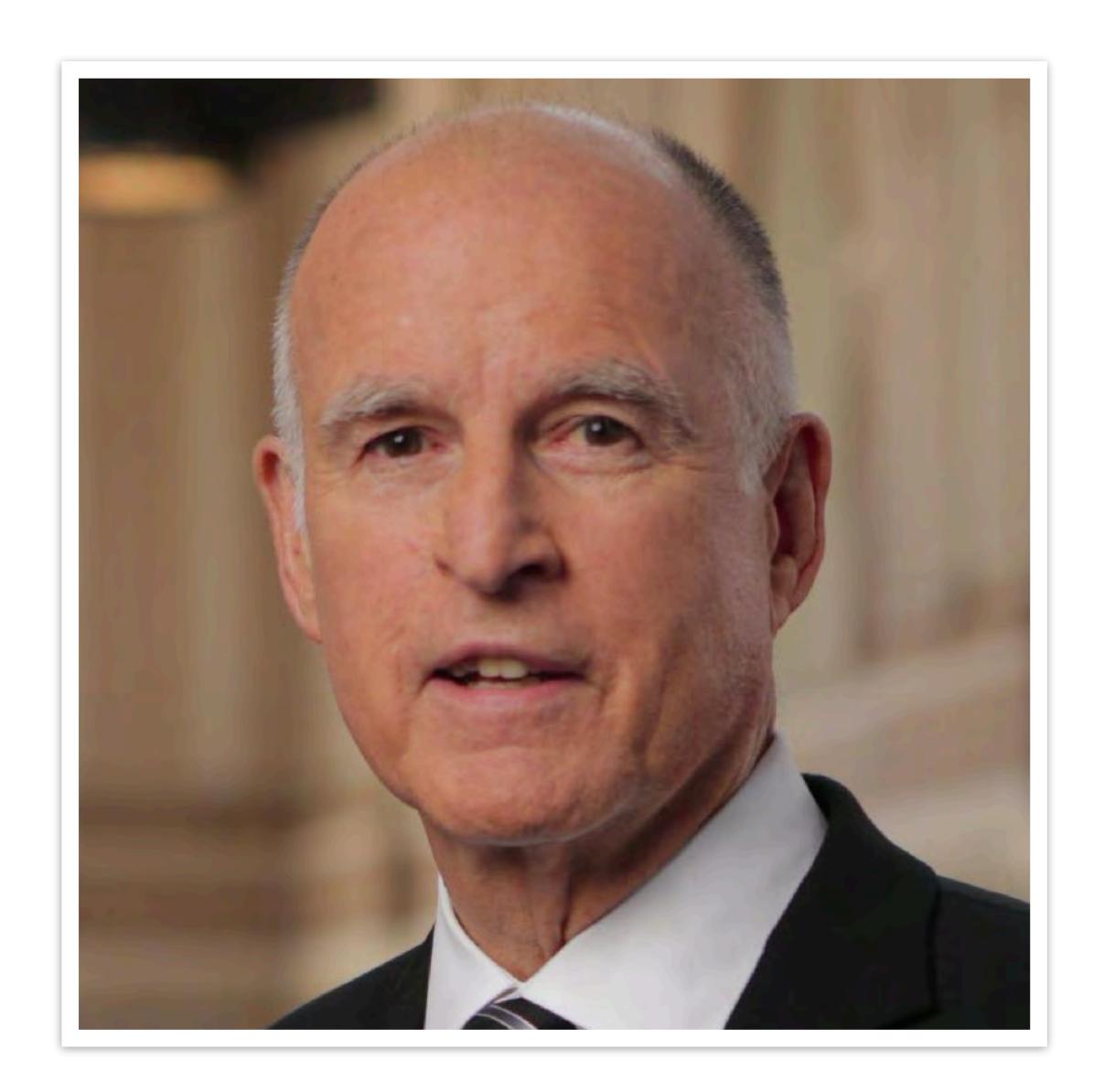
#### Characteristics

- Level playing field—no free riders
- Transparency
- Reliability
- Pass-through to customer

# Government Perspective on Tourism Marketing

"The tourism industry was always asking me for more money from the state budget...! don't like to spend money very much, so *I'm glad you figured out how to spend your own money*...if you had to deal with me, your life would be more difficult."

Former California Governor Jerry Brown -- May 3, 2017



#### National District Statistics

#### 178 TIDs Nationwide

Most Recent: Baltimore, MD (September, 2019)

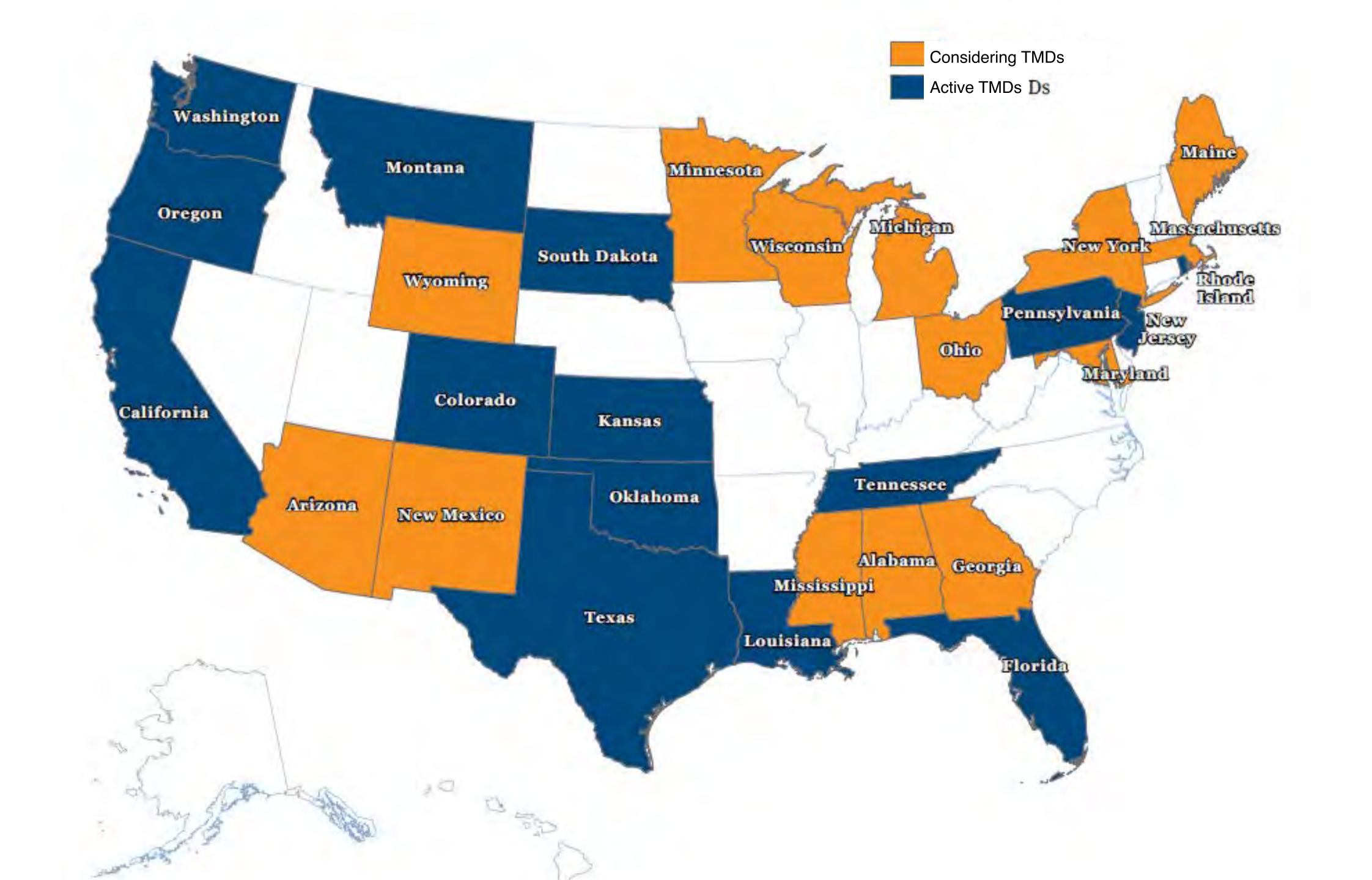
AMOUNT RAISED		
Low	\$10,000	
Median	\$785,000	
High	\$41,000,000	
Total	\$405,242,806	

### 5 STATES W/ NEW DISTRICTS OR CONSIDERING FORMATIONS

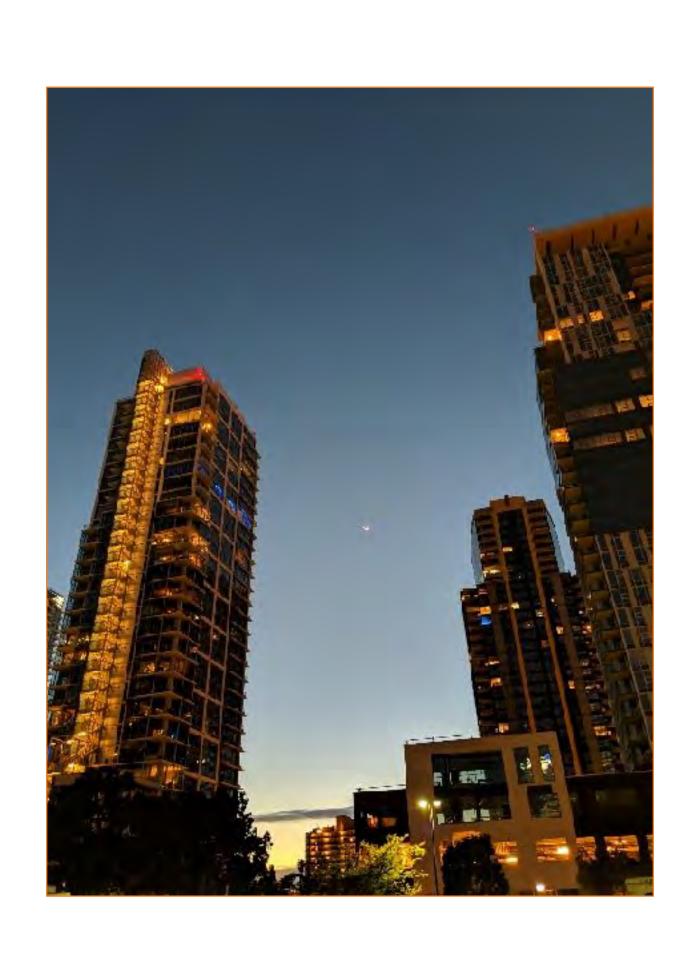
Recent completion of TID Formations on East Coast:

Philadelphia, Baltimore, Newport RI, Newark, Tampa, New Orleans

Current formations happening in:
Boston, NYC, Albany, Cleveland, and 12
other East Coast destinations



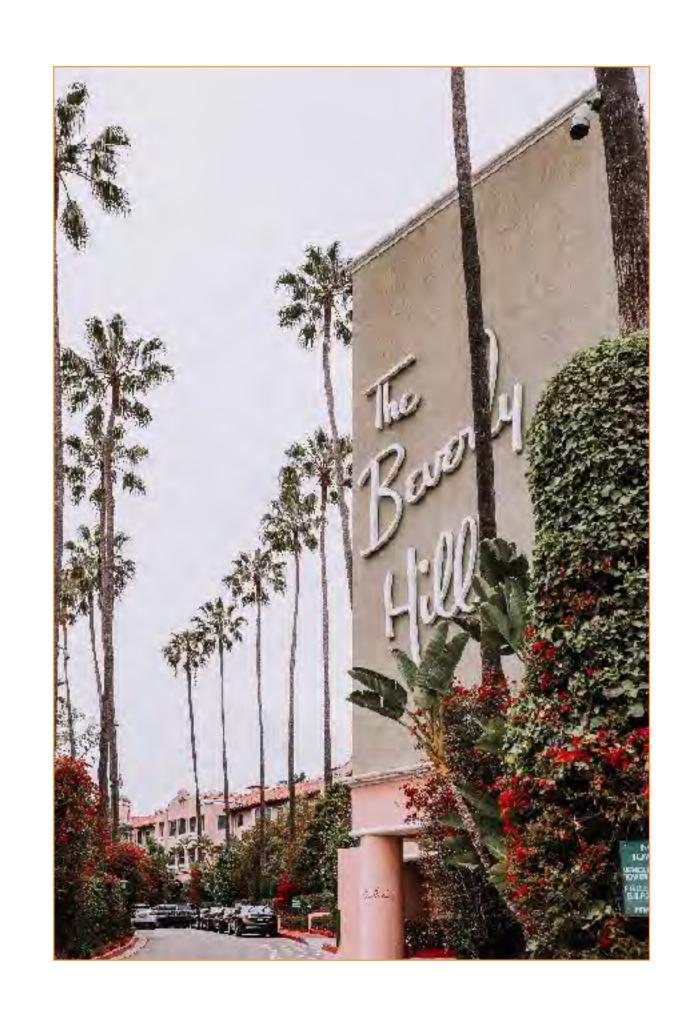
### TID Impact: Lodging Industry Has a Stronger Voice



- Historically hotels accounted for approximately 10% of CVB Boards.
- TIDs create a forum where a majority of hotels direct the expenditures.
- Hotels in TIDs now have a significant voice in tourism promotion decisions.

#### Return on Investment for Hotels (ROI)

- Almost all TIDs measure return based on hotel room nights and/or hotel room revenue.
- Some measure based on visitor spending, tax revenue, and group sales.
- Industry average return on room revenue is approximately 7.5:1 and ranges from 3:1 to 25:1.





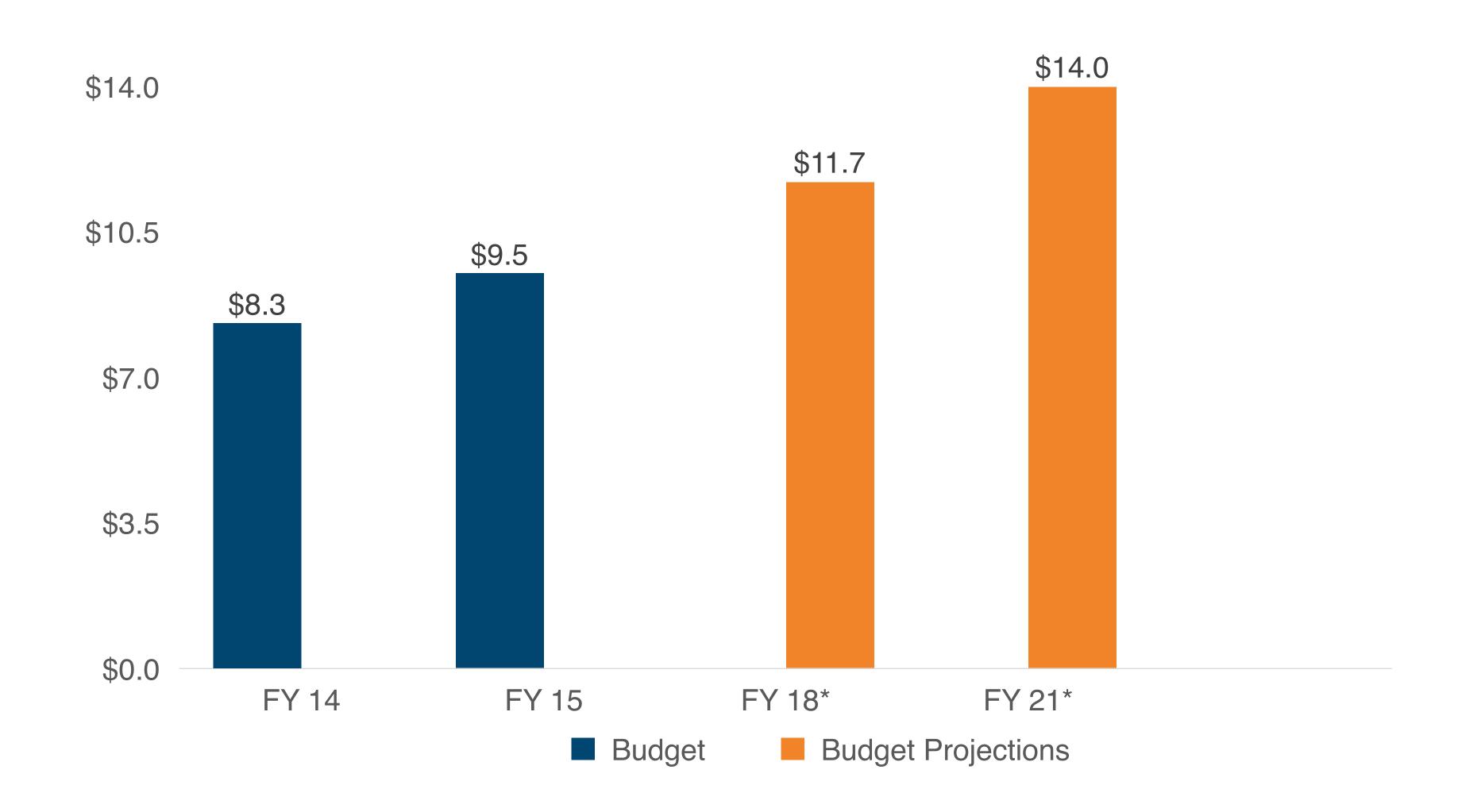


### Travel Portland, OR Budget

```
PRE-TID BUDGET $8 million
+TID +8 million
CURRENT BUDGET =16 million
```

### Portland, OR Projections at the Start

Projected to reach \$14 million by FY21 - Already at \$16 million in 2019 When you invest a percentage of room revenue your return grows accordingly with your successes





### Wichita Budget

INITIAL BUDGET \$2.8 million

+TID +2.6 million

CURRENT BUDGET = 5.4 million

#### Wichita's Enhanced Scale

100K

INCREMENTAL TRIPS
TO WICHITA



HOTEL ROOMS NIGHTS





FOR EVERY \$1 SPENT

\$42 ROI



#### TID Formation by Local Law

- Municipalities possess broad home rule authority to adopt local laws related to levying assessments to provide local services.
- The proposed TID may be formed pursuant to a local law.
- The proposed TID levy is not another tax for the benefit the municipalities.
- The proposed TID levy is a special assessment that must benefit hotels paying the assessment.

#### Next Steps

- Visit Portland, GPCOG and municipalities confirm local law formation approach
- 2. Local law drafted
- 3. Local law approved by Municipalities
- 4. TID formation documents prepared
- 5. Hotel approval process
- 6. Municipal approval
- 7. TID begins collecting assessment

















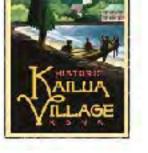
















MONTEREY

Grab life by the moments:















travel

PORTLAND



























































- ✓ Generated \$1.7 Billion for clients globally.
- ✓ Completed over 125 BID & TMD formation projects throughout the world.
- ✓ Drafted BID/TMD legislation in 15 states.
- Passionate about raising stable, dependable funding for DMOs.





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